

WHY CONVERGENCE IS CRITICAL

TO MODERNIZE GOVERNMENT NETWORKS

In July 2016, the Center for Digital Government surveyed 386 state and local government, public safety and education decision-makers to gauge their network capabilities and opinions regarding network convergence — the co-existence of telephone, video and data communication in one IP network. While it's clear network transformation is a priority, it can be difficult to make a reality.

CURRENT NETWORKS FAIL TO DELIVER FOR THE PUBLIC SECTOR

40%

of respondents say their current network is not meeting their needs



AGENCIES NEED TO MODERNIZE



58%

already include or plan to include network transformation in their agency's strategic IT planning



BUT THEY FACE CHALLENGES

53%

of IT decision-makers say less than 1/5 of the IT budget is allocated to the network

60%

of respondents identify insufficient funding as a barrier to network modernization



And only

18%

of IT decision-makers have plans for their network infrastructure in the wake of retiring IT staff

NETWORK CONVERGENCE PROVIDES A SOLUTION

Network convergence offers a modernization strategy that aligns with key priorities for state and local agencies. It provides:

- ✓ Stronger protection for data and critical infrastructure
- ✓ Opportunities for smarter government decisions
- ✓ Better support for mobile workforces
- ✓ Enhanced government efficiency and agility
- ✓ More responsive digital services



More than

90%

of respondents identified at least one benefit related to network convergence, including:

1 COST SAVINGS



2 IMPROVED SECURITY



3 BETTER ALIGNMENT WITH IT INITIATIVES



41%

of IT decision-makers say convergence is a way to address staff-skill challenges



MANY AGENCIES ARE ALREADY IMPLEMENTING NETWORK CONVERGENCE

81%

of IT decision-makers have either implemented network convergence or say they need to



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